



ORTIZ BROTHERS LLC
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METAL FRAME LIMITED WARRANTY

- Finishes will naturally age due to exposure to the elements. In time the finish may rub off in certain places due to the operation of the product. Unique Patio does not consider this to be a defect, but rather a natural process which cannot be avoided.

- If within the Warranty Period, your furniture fails structurally or if the finish cracks, peels, or blisters Unique Patio will, at our option, repair or replace the frame in the original color and style.

- In the event that a frame color, style or fabric has been discontinued, we reserve the right to substitute the defective frame, sling or cushion in a similar style or color at our option. Unique Patio reserves the right to make design, color, or fabric changes and/or discontinue any item(s) without notice.

Please note, because wrought iron is made from steel, small amounts of rust seepage may appear when used outdoors, mainly in the joints and crevices. This seepage is normal and is not covered under warranty. **Regular maintenance (e.g., washing the furniture, touching up nicks and scrapes) must be exercised.**

WHAT IS NOT COVERED

- Damage due to lack of care and/or maintenance.
- This warranty excludes any installation.
- Finish or damage due to unreasonable or excessive use.
- Acts of nature including but not limited to fire, wind, freeze, hail, water or tornado damage.
- Normal fading from the sun, stains from tanning lotions, body oils, or other chemical including but not limited to abrasive or bleach cleaners.
- Rust or corrosion on wrought iron elements.
- Unique Patio shall not be responsible for loss of use, time, inconvenience, packaging, travel, personal injury (Accidental damage by the customer, including dog or other animal damage), or other consequential or incidental damages resulting from any defect in the product.
- All materials or items supplied by other manufacturers.
- Related pickup and delivery cost.
- Individual repaint (touch up paint under the individual's responsibility.)

Iron Frame Warranty coverage period is FIVE years from the original make of the product date or if applicable the purchase date. The warranty will only be available with the original purchase order from the following fabricator/dealer/retailer UNIQUE PATIO CREATIONS/ UNIQUEPATIO/ UNIQUEPATIOSHADES/ ORTIZ BROTHERS LLC. Unique Patio reserves the right to examine all merchandise claimed to be defective. Upon approval of the claim, Unique Patio will authorize either repair or replacement of the defective furniture. No returns shall be accepted without a return authorization from Unique Patio.



UPSCALE IRON CREATIONS

ORTIZ BROTHERS MANUFACTURE LLC
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